

Message

From: Rhines, Dale [rhines.dale@epa.gov]
Sent: 11/29/2019 2:09:22 PM
To: Jason.E.Wandling@wv.gov
CC: Stein, Jonathan [Stein.Jonathan@epa.gov]; Monson, Mahri [Monson.Mahri@epa.gov]; Bell, Aaron L. [Bell.Aaron@epa.gov]; Isales, Daniel [Isales.Daniel@epa.gov]; O'Lone, Mary [OLone.Mary@epa.gov]
Subject: Informal resolution process

Jason,

Thank you so much for your initial response to #03R-19-R3. It was very helpful and the team will be in contact with you soon regarding your correspondence. I wanted to reach out to you to find out if you have any thoughts regarding the informal resolution process that we discussed during our last conversation. As you are aware, the acceptance letter we sent to you opening the complaint had two issues. You addressed the first issue in your correspondence to us, but the second issue regarding procedural safeguards was left unanswered.

Informal resolution is a process where we work with recipients to fashion an agreement to resolve any concerns we might have. It is voluntary with no admission of guilt. Some examples are on our website and the team can provide you with others. If the process is accepted, we stop the investigation until we either get a signed agreement or we just can't come to agreement. If that happens, we re-open the investigation at that point.

If this sounds like an approach that WVDEP would like to try, just let us know. If not, we will just continue with our investigation and move forward. If you have any questions, please reach out. Always happy to talk. I look forward to hearing from you.

Dale Rhines
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